



**Public Service
of New Hampshire**

ORIGINAL	
N.H.P.U.C. Case No.	DE 12-295
Exhibit No.	#21
Witness	Panel 3
DO NOT REMOVE FROM FILE	

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Public Service Company of New Hampshire
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The Northeast Utilities System

Matthew J. Fossum
Senior Counsel

April 11, 2014

Susan Chamberlin
Office of Consumer Advocate
21 South Fruit St., Suite 18
Concord, NH 03301

RE: DE 12-295, Petition for Review of Certain PSNH Charges to Competitive Suppliers
PSNH's Responses to OCA's Set 2 Data Requests

Dear Ms. Chamberlin:

In accordance with N.H. Admin Rule 203.09, please find attached Public Service Company of New Hampshire's responses to the data requests of Office of Consumer Advocate in the above captioned docket. Hard copies will not follow.

Please do not hesitate to contact me with any questions.

Very truly yours,

Matthew J. Fossum
Senior Counsel

Enclosures
Cc: Discovery Service List

Public Service Company of New Hampshire
Docket No. DE 12-295

Date Request Received: 03/28/2014
Request No. OCA 2-001
Request from: Office of Consumer Advocate

Date of Response: 04/11/2014
Page 1 of 1

Witness: Charles R. Goodwin, Heather M. Tebbetts

Request:

Reference Technical Statement Attachment 1 page 1 of 1. Please provide details supporting the calculation or estimation of the value 1,500,000 corresponding to "Approximate # of bills generated per year." Please include in the explanation which categories of customers are included in the estimate from among those categories listed on the Company's most recent Customer Migration report filed in DE 06-035 on January 25, 2014. On that report the customer categories listed are: Residential; Small C&I Rate G; Medium C&I Rate GV; Large C&I Rate LG; Lighting.

Response:

PSNH files a quarterly migration report with information regarding the number of customers taking supplier service. Looking at the total number of customers that have migrated -which includes all rate classes- in the fourth quarter of 2013, PSNH estimates these numbers will remain about 125,000 given PSNH's current default service price, the market prices that parties in this docket advertise on their websites, and the fact that PSNH recommends that this number should not be recalculated periodically, PSNH used the number of 125,000 bills generated monthly to calculate a per bill charge. Since some suppliers do not use PSNH's billing services, our estimate of the number of bills generated per year may in fact be high, resulting in a smaller overall cost to suppliers that do use our billing services.

Public Service Company of New Hampshire
Docket No. DE 12-295

Date Request Received: 03/28/2014

Request No. OCA 2-002

Request from: Office of Consumer Advocate

Date of Response: 04/11/2014

Page 1 of 1

Witness: Charles R. Goodwin, Heather M. Tebbetts

Request:

On Page 1 Section B of the Technical Statement the Company states "PSNH employs one full time employee to handle supplier billing. This employee is an incremental cost as the employee would not be employed in this position if supplier service did not exist." Please indicate how long this employee's time has been 100% devoted to supplier services issues. Please indicate how long this employee has been employed with PSNH on supplier services for any portion of his/her time (i.e. did the employee formerly work part time on these issues and as volume of supplier service business increased, become full time?).

Response:

The employee began supplier services work in 2007. At that time, their responsibilities included supplier services and large power billing duties. Over the past few years, the amount of time split between the two duties has been 90% supplier services, 10% large power billing. As of January 1, 2014, this employee is devoting 100% of their time to supplier services.

Public Service Company of New Hampshire
Docket No. DE 12-295

Date Request Received: 03/28/2014

Request No. OCA 2-003

Request from: Office of Consumer Advocate

Date of Response: 04/11/2014

Page 1 of 1

Witness: Charles R. Goodwin, Heather M. Tebbetts

Request:

Reference Technical Statement at page 3 section E. Please provide supporting cost evidence for the company's proposal for a \$5.00 supplier default charge per customer.

Response:

Please see response to ENH 2-004.

Public Service Company of New Hampshire
Docket No. DE 12-295

Date Request Received: 03/28/2014
Request No. OCA 2-004
Request from: Office of Consumer Advocate

Date of Response: 04/11/2014
Page 1 of 2

Witness: Charles R. Goodwin, Heather M. Tebbetts

Request:

At Page 1 Section A of the Technical Statement it states "The Settlement Agreement also allowed for reconciliation of the charges for the period starting February 1, 2014 until the Commission issues its final order on permanent rates." Please provide an estimate of the monthly reconciliation amount for February and March 2014 assuming the Commission approves the Company's proposed permanent rates as contained in the Technical Statement.

Response:

Please see the attachment for PSNH's estimate of the monthly reconciliation.

Public Service Company of New Hampshire
Docket DE 12-295
Reconciliation Estimate

DE 12-295

04/11/2014

Q-OCA 2-004

Page 2 of 2

12-295 Reconciliation Attachment

	<u>Selection</u> <u>Charge \$.15</u>	<u>Billing &</u> <u>Payment \$.26 *</u>	<u># of Bills</u> <u>Generated</u>	<u>Collection</u> <u>Services</u>	<u>Total</u>	<u>Selection Charge</u> <u>Refund</u>	<u>Billing &</u> <u>Payment Refund</u>	<u>Collection</u> <u>Services Refund</u>	<u>Total</u>
Feb-14	\$ 553	\$ 28,910	111,191	\$ 50,532	\$ 79,994	\$ (553)	\$ (21,126)	\$ (50,532)	\$ (72,211)
Mar-14	\$ 977	\$ 29,495	113,443	\$ 45,102	\$ 75,574	\$ (977)	\$ (21,554)	\$ (45,102)	\$ (67,633)
Apr-14			-		\$ -	\$ -	\$ -	\$ -	\$ -
May-14			-		\$ -	\$ -	\$ -	\$ -	\$ -
Jun-14			-		\$ -	\$ -	\$ -	\$ -	\$ -

*Includes \$100 minimum charge for suppliers using billing services that do not meet the tariff requirement of \$100 monthly billing minimum which doesn't make the division of charges to # of bills equal a whole number